



Covid-19 : Weekly Situation Bulletin

November 9, 2020

The acceleration of Covid-19 continues to be felt throughout Europe. This confirms the importance of the Covid vigilance plan put in place by the Korian Group since June throughout the European network, integrating reinforced preventive measures, regular screening campaigns, compliance with good hygiene practices and barrier gestures, along with a specific organisation at the different sites to alert and take care of patients/residents in the event of contagion. In the context of the new epidemic episode across Europe, all of the Group's employees and stakeholders are more than ever mobilised to ensure continuity of care for residents, patients and their families.

Epidemic situation in Europe

Internationally, the spread of the virus is progressing rapidly with an exponential increase in incidence¹ in the 6 countries where we are present. According to WHO figures, Belgium now has an average of 1,540 new cases/100,000 people this week (vs. 1,150 the previous week), the Netherlands more than 870/100,000 (vs. 760) and France more than 590/100,000 (vs. 465). Spain is again progressing, at around 410/100,000 (vs. 320), while Italy has significantly increased to more than 490/100,000 (vs. 240) and Germany also, close to 210/100,000 (vs. 115).

Epidemic situation in the Korian network

This massive spread of the virus has not spared our facilities. As of 05 November, 3.6% of residents (2,321) in our nursing homes had tested positive for Coronavirus. The vast majority (93%) of those concerned fortunately remain asymptomatic (65%) or pauci-symptomatic (28%). All of them are of course subject to appropriate medical supervision on the spot, or even, for people with more serious co-morbidities, to preventive hospitalisation.

As of the date of this report, these cases are spread over 232 of the 810 nursing homes in the European network. Most of the establishments manage to contain the viral impact to a very small number of cases, thanks to the combination of the various prevention measures implemented - barrier measures, regular screening of staff and isolation of suspect cases in particular. Only 15% of sites had 4 or more cases as of 5 November.

In addition, as of last week, 31 establishments that had previously experienced an epidemic episode no longer have any positive cases among their residents, i.e. 131 residents were cured.

The proportion of Group employees who tested positive for Covid in our nursing homes is 2.1%. The people concerned are all medically accompanied and in compliance with the required removal and containment measures. If there are no

symptoms, work can be resumed 7 days after detection of the virus, based on a new negative test result.

Finally, the stocks of personal protective equipment (PPE) available on the network represent more than 60 days of consumption in all countries. Given the stronger epidemic pressure in Belgium, the demand for FFP2 masks is greater in this country without this posing any difficulty thanks to the anticipation of our stocks.

Test Policy

More than 18,500 tests were carried out last week in the Korian network, with a positivity rate of almost 10%. The progressive arrival of rapid antigenic tests, particularly in Germany and France, with the support of the local health authorities, will enable us to increase the number of tests, including those aimed at visitors.

Team Support

In this period of sustained mobilisation and in an uncertain health and social environment, our teams are bearing a heavy mental load on a daily basis.

Exceptional resources have been mobilised to support them and enable them to survive over the long term.

Thus, the sourcing unit (40 people in France 24/7 with more than 4,500 recruited during the first wave) has been reactivated to provide reinforcements and replacements on the sites.

In addition, teams of social workers and prevention officers intervene to ensure the follow-up of sick employees in each country.

On-site or remote psychological support systems have been rolled out in each country, with, for example, 47 referring psychologists trained in France and the "coaching for heroes" programme in Belgium, supplemented in France by medical and psychiatric teleconsultations open to all professionals. In addition, relaxation or meditation sessions are offered on the sites, if necessary with online tutorials.

Finally, for site managers, a dedicated programme, called s.Keys, has been launched on a European scale. This programme includes modules on personal development, time management, stress and work-life balance.

Access to facilities and visits

Subject to specific measures taken by health authorities, the Group is committed to maintaining the various social activities and visits in all its facilities, for the quality of life and comfort of residents and patients.

As a precautionary measure, however, visitors are asked to announce their presence and to comply with the strictest hygiene measures (wearing masks, maintaining a specific distance, and limited access to rooms).

In addition, remote visits via Skype or Whatsapp are possible in the various facilities throughout the network. Dedicated applications have been deployed in Germany, Belgium, the Netherlands and France to facilitate contact with families. In

Germany, Belgium and the Netherlands, the applications also enable families to plan their visits themselves, taking into account the hygiene and protection measures to be observed.

Finally, when positive cases are detected in a facility, this information is immediately brought to the attention of the family representative, the facility's council and the local authorities. Changes in the situation are then the subject of regular information provided to the various parties involved.

We would like to salute the residents, families and all stakeholders for their spirit of responsibility and support during this period.

Doctor Didier Armaingaud,
Medical, Ethics & Quality of Service Director of the
Korian Group

Korian is Europe's leading Care Group serving the elderly and frail. It is present in France, Germany, Italy, Belgium, Spain and the Netherlands. In total, the Group has 963 establishments: 708 nursing homes, 147 shared flats and serviced residences, 108 clinics and 229 homecare agencies.

1. Incidence: number of new cases per 100,000 people per week with an epidemic threshold of 50/100,000.