



PRESS RELEASE

Paris, April 24th, 2020

Korian showing solidarity more than ever, mobilized to fight the epidemic

At a time when the Covid-19 epidemic is hitting our country and when all Korian employees are totally committed to supporting and caring for the residents of its facilities, the Korian Group is subject to unworthy attacks that directly challenge its teams and the company. This is why we would like to make the following clarification.

- From the end of February, **the entire company mobilized at an unprecedented level to deploy measures to prevent and protect against the epidemic**. Some measures, such as the suspension of visits, containment and the systematic wearing of masks, were anticipated and reinforced based on the authorities' prescriptions.
- **In six weeks, to ensure continuity of service and care in the face of the epidemic in all our nursing homes, we recruited more than 3,000 people.**
- Despite requisitions and tensions with suppliers, **we secured our supplies of personal protective equipment (PPE)**. In addition to an initial stock of 300,000 masks, we purchased **2.8 million surgical masks and 1,000,000 FFP2 masks to maintain a global stock of 30 days' consumption.**
- **Informing families and relatives, maintaining links during periods of confinement, is the constant priority of each of our facilities. Information is first and foremost individual. It goes through the designated family contact** for everything concerning the state of health of each resident and the epidemic situation. **It is also collective. All our directors and their teams are permanently at the disposal of the families and their entourage.**
- **We communicate in complete transparency. Transparency at the facility level** on the epidemic situation, on the testing campaigns and their results. **Transparency with the health authorities, Santé Publique France and the Regional Health Agencies**, to whom we send all the requested data on a daily basis. **Transparency and dialogue with our social partners**, with whom we meet twice a week.

Our 28,000 employees give the best of themselves every day in the service of the most vulnerable people in our care. To all our employees, we express our gratitude, support and determination not to be slandered. We will systematically defend ourselves, including through legal action, against those who make serious and unacceptable accusations against our teams, our mission and our company.

With our commitment and pride in our values, we extend our thanks to our residents, their families and all Korian partners for their support.